



United States  
**CONSUMER PRODUCT  
SAFETY COMMISSION**

## SRAM Recalls Shift Brake Levers Due to Crash Hazard

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### **Name of Product:**

Shift Brake levers

### **Hazard:**

The clamp bolt on the brake lever can come loose, posing a crash hazard to the rider. A rider uses the brake lever to activate the braking system to slow or stop the bicycle.

### **Remedy:**

Repair

### **Recall Date:**

February 01, 2024

### Recalled SRAM Apex AXS shift brake lever



#### Units:

About 61,300 (In addition, about 2,940 were sold in Canada)

### Consumer Contact

SRAM at 800-346-2928 between 11 a.m. to 6 p.m. ET Monday through Friday, or visit <https://www.sram.com/en/service/recalls> and click on “Recall Notice” for more information or visit [www.sram.com](http://www.sram.com) and click on “Recalls” under “Service/Support.”

# Recall Details

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## In Conjunction With:



## Description:

This recall involves all SRAM 12-speed shift brake levers sold separately as upgrade or replacement kits. The hoods of the brake levers are black.

## Remedy:

Consumers should immediately stop using the recalled SRAM shift brake levers and inspect their levers for tightness. If the shift brake lever rotates or is loose, the consumer will be offered a free brake installation inspection at an authorized SRAM retailer. If the brake installation is loose at the dealer inspection, the clamp bolt assembly will be tightened or replaced at no charge to the consumer.

**Incidents/Injuries:**

None reported

**Sold At:**

Specialty bicycle stores nationwide from June 2019 through October 2023 for between \$220 and \$675.

**Manufacturer(s):**

SRAM LLC, of Chicago, Illinois

**Manufactured In:**

Taiwan

**Recall number:**

24-103

## Fast Track Recall

Note: Individual Commissioners may have statements related to this topic. Please visit [www.cpsc.gov/commissioners](https://www.cpsc.gov/commissioners) to search for statements related to this or other topics.

### Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.